ARGYLL & BUTE COUNCIL

CUSTOMER SERVICES

Bute and Cowal Community Planning Group September 2014

Community Safety Forum Exception reporting to the Local Community Planning group

1. SUMMARY

1.1 The purpose of this Paper is to update the Area Community Planning Group regarding the main pieces of work undertaken by both Bute and Cowal Community Safety Forums in the last time period.

2. RECOMMENDATIONS

That the Community Planning Group:

- 2.1 Note the exception reports provided below (If further detail is desired the full minutes are published on the Council website);
- 2.2 Consider whether there are any specific tasks or issues which it wishes the Community Safety Forums to undertake or review, and
- 2.3 Note that the groups are continuing to consider the future direction of community safety provision and how best to support it.

3. DETAIL

- 3.1 The Community Safety Forums are partnership groups focusing on community safety issues in a broad sense, and undertaking various pieces of work in this arena. The Cowal Forum met on the 11th August 2014, and the Bute Forum on the 15th.
- 3.2 There is a national move to align all service provision with the outcomes identified in the Local Single Outcome Agreement, to which all public sector partners are signatories, and this includes actions and projects relating to community safety.
- 3.3 The Community Safety Forums continue to consider what their future will or should be..
 - The potential for a strong strategic lead from the Police is welcomed since this should provide necessary focus for the partners efforts, however, the local forums are already subgroups of the Area Community Planning Group, there

remains a concern that further dilution would lead to the loss of focus on local issues and also the loss of local understanding of how issues can be resolved using locally appropriate methods.

4. IMPLICATIONS

4.1 **Policy** Review of the delivery of community safety action plans will

assist in delivery and reporting of aspects of the SOA and

the Community Plan

4.2 **Financial** None,

4.3 **Legal** None

4.4 **HR** None

4.5 **Equalities** None.

4.6 **Risk** The Forums exist to mitigate risk in their local communities

4.7 **Customer Service** None

For further information, please contact Stephen Doogan, Area Governance Officer tel 01546 604342

| Cowal Community Safety Forum Exception Report Sept 2014 | | | | |
|--|--|---|---|-------------------------|
| Theme | Community Safety Outcome [,] | Issue and Actions | Comment | Outcomes/ Indicators |
| Personal and Home Safety Considers the safety of the ndividual in areas such as | No cold calling initiative | The new Stickers were demonstrated to the group | There have been reports or a bogus company from England trying to use the No cold calling initiative as a springboard to its business- TS are investigating | |
| accident prevention, online safety, fire safety, home security, bogus and scam callers | Call blocking | TS have a number of call blocking Phones which are being distributed to those who are vulnerable. | It was suggested that the council practice of withholding its number can sometimes be seen as not being customer friendly | |
| Travel Safety Includes issues that and individuals may encounter | Parking decriminalisation | Will be in place on 12 May | | |
| such as pedestrian safety, road traffic accidents, water safety, public transport safety | Speeding | Police are running a campaign on traffic offences | | |
| | Bikers breakfast | This was a very successful event in Inverary with approx. 220 attendees | | |
| Safety of Vulnerable Groups Deals with issues in relation to | Fire safety | It was noted that the number of incidents was down again this quarter, | A number of fire safety visits have been carried out particularly focussing on vulnerable people or those in sheltered accommodation | |
| ndividuals or groups who may Hor | Home sweet home | These plays will be running on 3 rd September in Innellan | Funding for this has been through and SFR budget to which for Forum applied | |
| Environment Safety | Minimise criminal | Decriminalised Parking will take | It is noted that the new traffic wardens will be In place by | |
| Environment safety concerns the aesthetics of communities and neighbourhoods and includes vandalism and priminal damage, graffiti, fly tipping, littering, dog fouling and secondary fires | damage/crime against persons/property Dog fouling | It was clarified that all enforcement officers whether ex-Streetscene or the new traffic wardens will issue dog fouling fines | 12 th May and that these officers will also be able to issue fouling fines Streetscene officers are renamed and can also issue these tickets - both types of officers can also issue dog fouling fines. Officer's shifts are being timed to maximise their out of hours presence. | |

| | Spa pools legionella | Ardenslate Shop, - hopefully this issue will soon be resolved, Owner is discussion with ACHA to purchase additional land Env. Health continue to run a program to tackle the water quality in Spas in self-service accommodation | There was no update at this meeting | |
|---|-------------------------|---|-------------------------------------|--|
| Public Space Safety | ASB | An update was provided, | | |
| This deals with people's safety in their communities and public perception of safety including anti social behaviour, public disorder and violence. | Cowal Games | Preparations continue and Fire, Council and Police are liaising to increase risk awareness there are an increased number of activities and so the challenges are somewhat different. | | |

| Bute Community Safety Forum Exception Report Sept. 2014 | | | | |
|---|--|--|---|-------------------------|
| Theme | Community Safety Outcome | Issue and Actions | Comment | Outcomes/ Indicators |
| Personal and Home Safety Considers the safety of the individual in areas such as accident prevention, online safety, fire safety, home security, bogus and scamballers | No cold calling initiative " Who Are You" | The Stickers and Leaflet have bene prepared; the best method of distribution is currently being sought. This is an initiative tackling Violence in Pubs. It was well received by the drinks trade and has been active since March | | |
| Travel Safety Includes issues that and individuals may encounter such as pedestrian safety, road traffic accidents, water safety, public transport safety | Speeding Air accident | Operation Myriad also includes the targeting of traffic offences The recent Air accident was highlighted and the responses from the services and the Public were considered. | Police are running an operation "Myriad" to tackle ASB as well as drugs and other related offences, it is also hoped that "who are you" will result in a drop in figures It was noted that the response times from all involved were very quick, and despite the tragic outcome of the incident, the , the local agencies and participants should be commended | |
| Safety of Vulnerable Groups Deals with issues in relation to individuals or groups who may be vulnerable including elderly people, young children, victims of hate crime and sexual violence | High risk referrals Fire safety | SW and Fire are continuing to work together re assessments of vulnerable people There have been two accidental residential fires this quarter There is a shortage of Funding | Assessment forms have been altered to facilitate this and it is being adopted as national good practice | |
| Environment Safety Environment safety concerns the aesthetics of communities and neighbourhoods and | Women's Aid, Dog fouling | for the refuge, with assistance coming from a London Charity There is joint working being undertaken by street scene and the police | Patrols continue to be undertaken outside normal office hours, however with the introduction of new traffic wardens as well as existing staff, the number of patrols should be higher | |

| ncludes vandalism and priminal damage, graffiti, fly lipping, littering, dog fouling and secondary fires | Spa Water safety | Env. Health are currently undertaking an initiative to improve the quality of water in Spas attached to holiday rented accommodation since this can present a legionella risk if not monitored | Public Pools and Spas are under a strict regime already | |
|---|-------------------|--|---|--|
| | Gas safety | There has been a recent successful prosecution of a food retailer recently who did not get the appliances he was using rendered safe. | | |
| Public Space Safety | Parking | Parking will be decriminalised | Streetscene is being reorganised in order to tak account of | |
| This deals with people's safety in their communities and public perception of safety including anti social behaviour, public disorder and violence. | decriminalisation | on 12 th May and the Council has taken on traffic officers to enforce this, for the first month warnings will be given, thereafter a £60 fine | this new duty. Chair Noted that the lines on the street must be clearly visible to be enforceable. It is also noted that the officers involved will all also be able to issue on the spot fines for dog fouling | |
| | ASB | noise complaints are still a significant issue | | |